SEGA Chairman’s Message

Here we are quickly approaching the final quarter of the year. I hope this issue finds your backlog stable and starting to build for next year. SEGA held a Regional Meeting in Jacksonville. I presented the Wind Mitigation for Openings continuing education program and spoke briefly about what has been going on with SEGA this year. Thank you to all those who attended. Thank you to Flat Glass Distributors for sponsoring the Door Prize.

We held a Regional Meeting in Orlando on August 20. A number of people were unable to attend due to Tropical Storm Fay. Bruce Kershner presented a continuing education program A Review of Laws & Rules (Chapter 489/61G-4, F.A.C.). It was interesting to hear about the laws and rules associated with licensing in our state. More and more counties are currently requiring Glass and Glazing Contractors to have either a license within the county they are working in or a state license. If you perform work in multiple counties, why take multiple tests when one will cover you for all 67 counties? If you need any information on how to go about obtaining your license, please contact the SEGA office. Congratulation to Terry Downs for winning the door prize sponsored by YKK AP America, Inc.

SEGA has a number of events in the next couple months. Hopefully you signed up for the SEGA Golf Classic that was held at the Saddlebrook Resort in Wesley Chapel. We also had our Board of Director’s Meeting on October 4 at the SEGA office in Longwood. The last Regional Meeting of the year is currently scheduled for October 21 in Orlando. Information pertaining to the meeting is included in this issue.

If you are receiving this newsletter and know of someone else in your office that would like to have it, as well as future updates, please send us their e-mail address, and we will add them to our list.

Sincerely,

Troy Hein
SEGA Chairman

Cast Your Vote

On Tuesday, November 4!
SEGA 2008 OFFICERS

Chairman of the Board
Troy Hein
YKK AP America, Inc.

Vice Chairman
Terry Downs
Glass Systems, Inc.

Secretary/Treasurer
Bryan Yarborough
Glass Doctor

Immediate Past Chairman
Jim Jackson
Architectural Glass Services

SEGA 2008 DIRECTORS

Greg Burkhart
Key Glass, LLC
Scott Cates
Lee & Cates Glass, Inc.
John Faour
Faour Glass Technologies
Jeff Miller
Lore L. Ltd.
Robert Palmer
Clermont Auto Glass, Inc.
Woody Watters
Pensacola Glass Company
Bryan Yarborough
Glass Doctor

SEGA CONSULTANT
Roland "Stoney" Stonaker
6741 Hidden Creek Boulevard
St. Augustine, FL 32086
Phone: (904) 806–3949
FAX: (904) 797–4473
E-mail: stoneystonaker@hotmail.com

SOUTHEAST GLASS ASSOCIATION
2008 CALENDAR OF EVENTS

October
4 ................... Board of Director’s Meeting, Longwood
6–8 ........ GlassBuild America: The Glass, Window & Door
Expo, Las Vegas Convention Center, Las Vegas, NV
14–15 ................. Glass & Glazing Specialty License Exam
21 ...................... Orlando Regional Meeting,
    The Orlando Courtyard Marriott, downtown Orlando
21–25 ................. Glasstec, Düesseldorf, Germany

2009 CALENDAR OF EVENTS

January
8 .......... SEGA Prep Course, Orlando/Longwood area

February
17–18 ........ Glass & Glazing Specialty License Exam
18–20 ........ NGA National Auto Glass Conference &
    Expo: A Forum for Auto Glass, Executives, Omni
    Orlando Resort at Championsgate, Orlando, FL

April
TBA ........ Board of Director’s Meeting, Tallahassee

May
TBA .......... SEGA Prep Course, Orlando/Longwood area

June
16–17 ........ Glass & Glazing Specialty License Exam

August
TBA ............ Board of Director’s Meeting, Longwood

September
TBA .......... SEGA Prep Course, Orlando/Longwood area

October
30–Oct. 2 ........ GlassBuild America:
    The Glass, Window & Door Expo
    Georgia World Congress Center, Atlanta, GA
TBA .......... Glass & Glazing Specialty License Exam

SEGA OFFICE
231 West Bay Avenue
Longwood, FL  32750–4125
Phone: (407) 831–7342
(888) 869–7961
FAX: (407) 831–5803
Website: www.southeastglass.org

SEGA STAFF
R. Bruce Kershner,
Executive Director
E-mail: bruce@southeastglass.org

Julie A. Kershner,
Assistant Executive Director
E-mail: julie@southeastglass.org

Please submit your news releases, articles and comments for this publication to the SEGA office, attention: Julie, 231 West Bay Avenue, Longwood, FL 32750–4125. Advertising Space is also available. Please call the SEGA office at (407) 831–7342 or (888) 869–7961 for current rates and information.
Join us for an Orlando Regional Meeting

Join us for the upcoming meeting in Orlando:

Tuesday, October 21, 2008
The Orlando Courtyard Downtown, 730 North Magnolia Avenue, Orlando, Florida 32803.
Cost: $27.00 per person for members and $32.00 per person for non-members. A $5.00 per person surcharge will be implemented for reservations made after noon on Tuesday, October 14, 2008 or for walk-ins, if seating is available. Registration and Social Hour: 5:30 p.m., Dinner: 6:00 p.m. and Program: 7:00 p.m.

Mark Mamula with Powers Fasteners will give an informative, educational presentation of structural anchorage in concrete and masonry base materials. Presentation topics include requirements for anchor selection and design, influencing factors (i.e., edge distance, spacing, combined loading, corrosion, etc.), design of mechanical anchoring systems, design of adhesive anchoring systems, introduction of new anchoring technology, typical applications and failure modes and codes and current acceptance criteria.

For your convenience, a copy of the registration form, along with a Dinner Meeting and Door Prize Sponsor Form is included in this issue of the Glass Facts. The deadline to sponsor or register for the Orlando Regional Meeting is Tuesday, October 14, 2008.

SEGA Prep Course on Statewide Licensing for Glass & Glazing Specialty Contractors

SEGA has scheduled a Glass and Glazing Preparation Class for Tuesday, January 8, 2009 in the Longwood area. Continental breakfast will be from 7:00 a.m.–8:00 a.m., registration from 8:00 a.m.–8:30 a.m. and the class from 8:30 a.m.–6:00 p.m. The registration fee includes continental breakfast, lunch and the prep course. The actual location of the class will be determined by class size and will be e-mailed or faxed to all attendees 10 days prior to the class.

The registration fee for the Prep Course is $275.00 per person for SEGA members and $475.00 per person for non-members on or before Friday, December 19, 2008. Registrations received on or after Saturday, December 20, 2008 are $325.00 per person for SEGA members and $525.00 per person for non-members. The deadline to register for the Prep Course is Friday, December 19, 2008. After Saturday, December 20, 2008, space is based on availability. The registration fee for the specialty portion only is $200.00 per person for SEGA members and $300.00 per person for non-members on or before Friday, December 19, 2008. Registrations for the specialty portion only received on or after Saturday, December 20, 2008 are $250.00 per person for SEGA members and $350.00 per person for non-members.

Cancellation policy: SEGA reserves the right to cancel the class if a minimum of 10 individuals are not registered to attend the full class. If SEGA cancels the class, all registered attendees will be issued a refund. If a cancellation by an individual is received by the SEGA office on or before Friday, December 19, 2008, SEGA will issue a full refund. If a cancellation by an individual is received by the SEGA office on or after Saturday, December 20, 2008 up to the day of Friday, January 2, 2009, no refunds will be issued; however, the SEGA office will allow the individual to apply the money towards the next class that is offered. Cancellations received in the SEGA office on or after Saturday, January 3, 2009 and no shows on the day of the class will not be issued any credits or refunds.

For your convenience, a copy of the registration form is included in this issue of the Glass Facts or you can download the form from our website at www.southeastglass.org.

Books that will be used for the statewide test should be purchased in advance of the preparation class. Books can be ordered from the Contractor’s Library by calling (800) 571-4777 or visit their website at www.contractorslibrary.com.

In order to reserve a seat for testing, individuals must go to Professional Testing, Inc.’s website at www.profcasting.com for testing locations, costs, times, etc. The next state test date for the Specialty Contractor Glass & Glazing is February 17–18, 2009. Reserve your seat as soon as possible. Seating for the testing dates is limited.
If you have any questions or need additional information, please do not hesitate to contact the Southeast Glass Association at (407) 831–7342.

SEGA 2009 Committee Members Needed

When the 2009 Board of Directors met on Saturday, October 4, the first order of business was to select committee members and chairpeople for the various committees of SEGA. The following individuals volunteered for the various committees:

**Auto Glass**
Scott Cates, Chairperson
Woody Watters

**Education**
Stoney Stonaker, Chairperson
Dick Petrie

**Golf Tournaments**
John Faour, Chairperson
Jeff Miller

**Legislative**
Woody Watters, Chairperson
Dick Petrie

**Membership**
Dick Petrie
Tim Trimble

**Programs/Events**
Dick Petrie, Chairperson
Scott Cates
Troy Hein

The officers and directors need your help and input on the committees. By serving on a committee, you can develop self-satisfaction; get an insight into how the organization is run; sharpen your leadership abilities; build prestige for you and your company; network with other peers; share various responsibilities; have an opportunity to give something back to the industry as well as help the industry; and develop a sense of accomplishment.

Please contact the SEGA office at (407) 831–7342 and let them know which committee(s) you want to be involved with.

Proposed Amendments on November 2008 Ballot

**Amendment #1 – Repeal “Alien Land” Law**
This Amendment sponsored by the legislature removes a provision from the state Constitution that restricted Asian immigrants from owning property. Submitted by the Florida Legislature

**Amendment #2 – Gay Marriage Ban**
This Amendment will define marriage in the constitution as a legal union between a man and a woman, affecting same sex marriages. Submitted by Florida4Marriage.com

**Amendment #3 – Energy/Hurricane Tax Break**
This Amendment shields improvements made by taxpayers on residential property for energy efficiency or windstorm protection from increased property tax assessments. Submitted by the Taxation and Budget Reform Commission

**Amendment #4 – Conservation Land Tax Break**
This Amendment exempts land held in perpetuity for conservation purposes from property taxes. It also limits the tax level on conservation lands to their current rather than their “highest and best” use. Submitted by the Taxation and Budget Reform Commission.

**Amendment #6 – “Working Waterfront” Tax Break**
This Amendment gives a property tax break to waterfront businesses such as marinas and boat repair shops that do not intend to convert to more lucrative use. Submitted by the Taxation and Budget Reform Commission.

**Amendment #8 – Community Colleges**
This Amendment will allow local governments to levy a local tax by referendum to fund community colleges. Submitted by the Taxation and Budget Reform Commission.
The Division of Workers’ Compensation is Offering Free Classes

Business owners, employers and licensed contractors – the Division of Workers’ Compensation is offering free classes on the requirements of Florida’s workers’ compensation laws and workplace safety. Continuing education credits are available to contractors whose license requires continuing education in workers’ compensation and workplace safety. Advanced registration is required.

To access the flyer that lists class location and times, you can go to: http://myfloridacfo.com/WC/pdf/Education_Workshops_Flyer.pdf
You can access the registration form at: http://myfloridacfo.com/WC/pdf/Seminar_Registration.pdf

For more information, visit the Division’s website at http://myfloridacfo.com/WC/ or e-mail BoCseminars@myfloridacfo.com.

NCCI Proposes Reduction for Workers Compensation Rates in Florida

On August 27, 2008, the National Council on Compensation Insurance (NCCI) delivered its annual workers’ compensation rate filing to the Florida Office of Insurance Regulation (OIR). Based upon its review of the most recent data available, NCCI has proposed, effective January 1, 2009, an overall workers’ compensation rate level decrease of 14.1%.

This is the sixth decrease NCCI has proposed since Florida workers’ compensation rates hit a high point prior to the 2003 workers’ compensation reform. The previous rate reductions approved by the OIR are as follows:

-14% (10/1/03)
-5.1% (1/1/05)
-13.5% (1/1/06)
-15.7% (1/1/07)
-18.4% (1/1/08)

Assuming the filing is approved as proposed, the overall average rate impact at an industry group level would be as follows:

<table>
<thead>
<tr>
<th>Industry Group</th>
<th>Filing 1/1/09</th>
<th>Cumulative 10/1/03–1/1/09</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manufacturing</td>
<td>-15.0%</td>
<td>-55.5%</td>
</tr>
<tr>
<td>Contracting</td>
<td>-15.8%</td>
<td>-59.6%</td>
</tr>
<tr>
<td>Office &amp; Clerical</td>
<td>-15.1%</td>
<td>-58.2%</td>
</tr>
<tr>
<td>Goods &amp; Services</td>
<td>-14.1%</td>
<td>-58.4%</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>-8.5%</td>
<td>-57.0%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>-14.1%</strong></td>
<td><strong>-57.0%</strong></td>
</tr>
</tbody>
</table>

The OIR is expected to schedule a public rate hearing in October.

Governor Crist Appoints Charles “Chuck” Drago to Head DBPR

Governor Charlie Crist named Charles “Chuck” Drago as Secretary of the Department of Business and Professional Regulation (DBPR). He has served as Interim Secretary since Governor Crist appointed Holly Benson to head the Agency for Health Care Administration in February 2008.

“Chuck has proven throughout his career that he can implement creative solutions, increase efficiency and develop partnerships that achieve positive results,” Governor Crist said. “I am confident his leadership skills will enable us to continue improving our service to Florida’s business community and professionals.”

Before joining the department as Deputy Secretary in January 2007, Drago, 56, served as a law enforcement officer for 32 years. He served in various roles within the Fort Lauderdale Police Department for nearly 30 years, starting as a detective and officer in 1975 and rising through the ranks to Assistant Chief of
Police in 2001. During that time, he worked in the areas of organized crime investigations, narcotics enforcement, vice, tactical operations and stalking. Among his many commendations for community work and accomplishments in major criminal investigations, Drago received the 1989 Fort Lauderdale Police Department’s Officer of the Year Award and was runner-up for the State of Florida Officer of the Year.

“Governor Crist understands the importance of creating a business friendly environment that also regards the safety and protection of the consumer as a top priority,” Drago said. “I am eager to serve the people of Florida and our business community and professionals.”

Beginning in 2004, Drago served as Chief of Police for the City of Oviedo. During his three years there, he established community policing and problem-oriented policing, which emphasizes research and analysis as well as prevention. Drago is a graduate of St. Thomas University in Miami and the Broward County Institute of Criminal Justice. He also completed the Command Officers Development Certification at the Southern Police Institute, University of Louisville, Kentucky.

The mission of the Department of Business and Professional Regulation is to ensure that business, industry and commerce are regulated in such a way that the best quality of service is provided to Floridians and visitors. The agency is responsible for licensing and regulating one million businesses and professionals, including 19 professions ranging from real estate agents, veterinarians, and accountants, to contractors and cosmetologists. Within the department are the Divisions of Alcoholic Beverages and Tobacco, Pari-Mutuel Wagering, Hotels and Restaurants, and Land Sales and Condominiums. The agency licenses and regulates.

**DBPR Secretary Charles W. Drago Invites Licensees to Meet him "On the Road to Better Business"**

**WHO:** Department of Business and Professional Regulation

**WHAT:** “On the Road to Better Business.” Secretary Drago invites licensees to meet, offer feedback and share ideas.

**WHEN:** Thursday, October 9, 2008, 11:30 a.m. – 1:30 p.m.

**WHERE:**
Flagler Oaks, Concord Building 7960 Arlington Expressway, Suite 610 Jacksonville, FL 32211

The Department of Business and Professional Regulation (DBPR) is taking its business directly to the customers; Secretary Charles W. Drago will be in Jacksonville on Thursday, October 9 to meet with licensees and consumers in the area.

“I am grateful to hear feedback from the people we serve so, together, we can come up with creative ways of making business better in Florida. We’ve made great strides in extending the DBPR team to include the very people we serve,” stated Secretary Drago.

“On the Road to Better Business” is designed to bridge the communications gap and bring a piece of the government right to the customers. As directed by Governor Crist through “Accelerate Florida: Extending Florida’s Economic Horizons,” Secretary Drago has been charged with promoting less intrusive, more effective government.

One hundred percent of customers who attended “On the Road to Better Business” in Tampa, Pensacola and Orlando appreciated the opportunity to meet one on one with the Secretary felt their input would improve Department practices. They had the following statements about meeting with Secretary Drago:

- “I sincerely felt like I was heard.”
- “Good job! It’s nice to know that our public officials care enough to ask us questions.”
- “This was a great opportunity to bring issues directly to the Secretary and provide the Secretary with information on the challenges with licensure that he would not otherwise be privy to.”

Licensees and citizens are encouraged to schedule a meeting with the Secretary between 11:30 a.m. and 1:30 p.m. on Thursday, October 9, by e-mailing communications@dbpr.state.fl.us with the time they would like to meet and their contact information. Meetings will be scheduled on a first–come, first–served basis. Walk-ins are welcome.
The next event will be in Fort Lauderdale. A date has not been set at this time.

The Department’s mission is to license efficiently and regulate fairly. The Department licenses more than one million businesses and professionals ranging from real estate agents, veterinarians, and accountants to contractors and cosmetologists. For more information, please visit www.MyFloridaLicense.com.

**OSHA Sets Public Hearing on Personal Protective Equipment and Employee Training Requirements**

The U.S. Department of Labor’s Occupational Safety and Health Administration (OSHA) will hold a public hearing October 6 and 7 to receive comments on its proposal to clarify the remedies available for violations of its personal protective equipment (PPE) and employee training requirements. The hearing will be held at the U.S. Department of Labor’s Frances Perkins Building, 200 Constitution Ave. N.W., Conference Room C–5320 #6, in Washington, D.C.


The proposed revisions are to implement OSHA’s longstanding position that its PPE and training standards impose a separate compliance duty to each employee covered by the PPE or training requirements. An employer who violates one of these provisions commits a separate violation for each employee who is not trained or does not receive the proper PPE.

In this proposal, OSHA seeks to amend its PPE and training standards to clarify the nature of the employer’s obligation to each employee and to conform with the language that the Occupational Safety and Health Review Commission has approved as the basis for per–employee citations. More information about the proposal may be found in the Notice of Proposed Rulemaking published in the Aug. 19 edition of the Federal Register (73 FR 48335).

Members of the public with questions about the hearing may contact Veneta Chatmon at (202) 693–1999.

Under the Occupational Safety and Health Act of 1970, employers are responsible for providing a safe and healthy workplace for their employees. OSHA’s role is to promote the safety and health of America’s working men and women by setting and enforcing standards; providing training, outreach and education; establishing partnerships; and encouraging continual process improvement in workplace safety and health. For more information, visit www.osha.gov.

**MyGlassClass.com Now Offering AGRSS–Approved Training**

The National Glass Association (NGA) is pleased to announce that a new course bundle on MyGlassClass.com called "AGRSS Training" has been approved as an AGRSS Registered Training Course.

By completing the courses in this bundle, glass businesses can satisfy the training requirements of AGRSS certification. Courses include Adhesives and Sealants, OEM, Pre–inspection and Vehicle Protection, and several others. The full course bundle is available on MyGlassClass.com for $100.

"This course bundle will be a great benefit to our members and the industry at–large," said David Walker, Vice President of Association Services for NGA. "NGA has long supported the AGRSS standard, and we hope that many businesses will take advantage of the ease and convenience of MyGlassClass.com and provide this training to their employees."

"We are pleased that NGA’s MyGlassClass.com–AGRSS Training has been approved as an AGRSS Registered Training Course. NGA joins a select group of companies that have registered their training programs, all of which have distinguished themselves through an extensive review process by the AGRSS Council," said Rodger Pickett, AGRSS Educational Chair.
The NGA created MyGlassClass.com, a state-of-the-art online technical school, to benefit the hundreds of thousands of professionals that comprise the commercial, retail and auto glass industries. MyGlassClass.com currently offers 121 courses and serves as an affordable, flexible and time saving resource for improving worker skills, enhancing workplace safety, complying with training requirements and achieving professional certification.

To discuss MyGlassClass.com options, call toll-free (866) 342–5642, ext. 151 or (703) 442–4890, ext. 151 or e-mail myglassclass@glass.org.

National Glass Association Adds Repair of Laminated Automotive Glass Standard to MyGlassClass.com

The National Glass Association (NGA) is pleased to announce the addition of a new course on MyGlassClass.com. The course—ROLAGS®: Repair of Laminated Automotive Glass Standard—is based on the standard created by the NGA and the National Windshield Repair Association.

ROLAGS® represents the windshield repair industry’s statement of best practices by a committee of windshield repair system manufacturers, glass manufacturers, windshield repair and replacement retail practitioners, trade associations and other interested parties.

The new course covers the entire standard and includes background information and two informative annexes. This ROLAGS® course is the fourth Windshield Repair course to be added to MyGlassClass.com this year by the NGA’s National Windshield Repair Committee (NWRC) and is offered free on MyGlassClass.com. The course can be accessed by visiting MyGlassClass.com and clicking on “Welcome First time Users”—the free ROLAGS course is listed under the sample courses.

"As a Committee, we have focused our 2008 priorities on windshield repair education, training and certification. I am very grateful to our committee members and Peg Stroka for all their hard work. By the end of the year, our NWRC will have all the windshield repair materials completely up to date," said NWRC Chairman Jacqueline Newman.

The NGA created MyGlassClass.com, a state-of-the-art online technical school, to benefit the hundreds of thousands of professionals that comprise the commercial, retail, and auto glass industries. MyGlassClass.com currently offers 121 courses and serves as an affordable, flexible and time saving resource for improving worker skills, enhancing workplace safety, complying with training requirements and achieving professional certification.

To discuss MyGlassClass.com options, call toll-free (866) DIAL NGA (342–5642) ext. 151 or (703) 442–4890, ext. 151 or e-mail myglassclass@glass.org.

Recognize Your Young Leaders

In its February 2009 issue, Glass Magazine will profile 30 leaders under the age of 40 who have measurable achievements in the commercial, retail and auto glass industries. Express appreciation for your rising stars by nominating them for this honor. 30 Under 40 will feature staff members from a cross-section of companies, sectors, ownership types, sizes of operation, as well as job categories, from glaziers to auto glass technicians and CSRs to company presidents.

The extended deadline for nominations is November 7, 2008.

Please fill out the form available online at www.glassmagazine.com.

Every Vote Counts on Tuesday, November 4!
SOUTHEAST GLASS ASSOCIATION PREP COURSE
STATEWIDE LICENSING FOR GLASS & GLAZING SPECIALTY CONTRACTORS
THURSDAY, JANUARY 8, 2009
REGISTRATION FORM

Company Name: ____________________________________________________________________________
Contact Person: ____________________________________________________________________________
Mailing Address: ____________________________________________________________________________
City, State, Zip: ____________________________________________________________________________
Phone: (______)______________________________ FAX: (______)___________________________
E-mail: ______________________________ Website:  ______________________________________

Date  Person(s) Registering  Full Class  Specialty Portion Only
January 8 _________________________________ $________ $________
_______________________________ $________ $________

Breakfast will be from 7:00 a.m. – 8:00 a.m., registration from 8:00 a.m.– 8:30 a.m. and the class from 8:30 a.m.– 6:00 p.m. The registration fee includes breakfast, lunch and the prep course. Books that will be used for the statewide test should be purchased in advance of the preparation class. Books can be ordered from the Contractor’s Library by calling (800) 571–4777 or visit their website at www.contractorslibrary.com. The actual location of the class will be determined by class size and will be e–mailed or faxed to all attendees 10 days prior to the class. Go to Professional Testing, Inc.’s website at www.proftesting.com for testing locations, costs, times, etc. The next state test date for the Specialty Contractor Glass & Glazing is February 17–18, 2009. You must register for the state test a minimum of 30 days prior to the testing date.

The registration fee for the Prep Course is $275.00 per person for SEGA members and $475.00 per person for non–members on or before Friday, December 19, 2008. Registrations received on or after Saturday, December 20, 2008 are $325.00 per person for SEGA members and $525.00 per person for non–members. The deadline to register for the Prep Course is Friday, December 19, 2008. After Saturday, December 20, 2008, space is based on availability. The registration fee for the specialty portion only is $200.00 per person for SEGA members and $300.00 per person for non–members on or before Friday, December 19, 2008. Registrations for the specialty portion only received on or after Saturday, December 20, 2008 are $250.00 per person for SEGA members and $350.00 per person for non–members.

Cancellation policy: SEGA reserves the right to cancel the class if a minimum of 10 individuals are not registered to attend the full class. If SEGA cancels the class, all registered attendees will be issued a refund. If a cancellation by an individual is received by the SEGA office on or before Friday, December 19, 2008, SEGA will issue a full refund. If a cancellation by an individual is received by the SEGA office on or after Saturday, December 20, 2008 up to the day of Friday, January 2, 2009, no refunds will be issued; however, the SEGA office will allow the individual to apply the money towards the next class that is offered. Cancellations received in the SEGA office on or after Saturday, January 3, 2009 and no shows on the day of the class will not be issued any credits or refunds.

SEGA accepts checks, American Express, MasterCard and Visa. If paying by credit card, please complete the following:

Type of card: American Express _____ MasterCard _____ Visa _____
Credit Card #: ______________________________________ Expiration Date: __________________________
Name on card: ________________________________________________________________________________
Mailing Address for statement:  _____________________________________________________________________
V-Code on card: _________________________________________________________________________________
Signature: _____________________________________________________________________________________

Please make checks payable to SEGA and mail to:
SEGA/Prep Course
231 West Bay Avenue
Longwood, FL 32750–4125
Phone: (407) 831–SEGA (7342), (888) 869–7961
FAX: (407) 831–5803
Southeast Glass Association
Orlando Regional Meeting

WHEN:       Tuesday, October 21, 2008
Registration and Social Hour: 5:30 p.m., Dinner: 6:00 p.m. and Program: 7:00 p.m.

WHERE:     The Orlando Courtyard Downtown (730 North Magnolia Avenue, Orlando, Florida 32803)

COST:     $27.00 per person for members and $32.00 per person for non–members. A $5.00 per person
surcharge will be implemented for reservations made after noon on Tuesday, October 14, 2008
or for walk–ins, if seating is available.

PROGRAM:     Mark Mamula with Powers Fasteners will give an informative, educational presentation of structural
anchorage in concrete and masonry base materials. Presentation topics include requirements for
anchor selection and design, influencing factors (i.e., edge distance, spacing, combined loading,
corrosion, etc.), design of mechanical anchoring systems, design of adhesive anchoring systems,
introduction of/to new anchoring technology, typical applications and failure modes and codes and
current acceptance criteria.

Please return the reservation form below to the SEGA office no later than Tuesday, October 14,
2008. If you must cancel, please do so by noon on Tuesday, October 14, 2008, or we must bill you
for the reservation. (SEGA must guarantee reservations and pay for those dinners.) No credit will
be given for cancellations after noon on Tuesday, October 14, 2008. No shows will be billed at the
$27.00 per person member rate or $32.00 per person non–member rate.

Please make ___ reservations for the Orlando Regional Meeting on Tuesday, October 21, 2008.

Enclosed is my check in the amount of $_________ Please invoice my company $__________.

Name: ________________________________________________________________________________________

Company: _____________________________________________________________________________________

Address: _______________________________________________________________________________________

City/State/Zip: __________________________________________________________________________________

Phone: (_____)_________________________________   FAX: (_____)__________________________________

Dinner will consist of a Sauteed Breast of Chicken.

Please make reservations for the following individuals.

NAME:

1. ______________________________________ 5. ______________________________________
2. ______________________________________ 6. ______________________________________
3. ______________________________________ 7. ______________________________________
4. ______________________________________ 8. ______________________________________

Please complete the above form and fax to the SEGA office at (407) 831–5803 no later than Tuesday,
October 14, 2008 or mail to:

SEGA/Orlando Meeting
231 West Bay Avenue
Longwood, Florida 32750–4125
Phone: (407) 831–7342  •  FAX: (407) 831–5803
Southeast Glass Association
Orlando Regional Meeting
Sponsors Needed!!!!

Southeast Glass Association (SEGA) will be holding an Orlando Regional Meeting on Tuesday, October 21, 2008 at the Orlando Courtyard Downtown located at 730 North Magnolia Avenue. The meeting will be held from 5:30 p.m. – 8:00 p.m.

SEGA is currently looking for sponsors. The following sponsorship opportunities are available:

☐ Dinner Meeting Sponsors at $250.00 each
☐ Door Prize Sponsors at $100.00 (only two sponsors needed)

Dinner Meeting Sponsors will be provided with a space on one of two 6’ tables to display their company’s brochures, afforded the opportunity to introduce representatives from their company during the program and recognized on a sign prominently displayed at the function.

Door Prize Sponsors will be recognized on a sign prominently displayed at the registration table and a door prize for the evening will be purchased.

If you are interested in being a sponsor of the Orlando Regional Meeting scheduled for October 21, 2008, please complete the form below and return to the SEGA office no later than Tuesday, October 14, 2008.

Yes, my company would like to be one of following sponsors for the Orlando Regional Meeting on October 21, 2008:

☐ Dinner Meeting Sponsors at $250.00 each
☐ Door Prize Sponsors at $100.00 (only two sponsors needed)

_____ Please send my company an invoice in the amount of $_____________.

_____ Enclosed please find my company check in the amount of $_____________.

Contact Name: ____________________________

Company Name: ____________________________

Mailing Address: ____________________________

City/State/Zip: ______________________________

Phone: ____________________________

FAX: ____________________________

Please complete this form and return no later than Tuesday, October 14, 2008 to:

SEGA/Orlando Mtg. Sponsor
231 West Bay Avenue
Longwood, FL 32750–4125
Phone: (407) 831–7342 • FAX: (407) 831–5803